
July 2026

Water Supply Update – Winter 2026

Dear Customer

Welcome to our Winter 2026 update. As the cooler weather settles in, we're sharing a quick round-up of seasonal tips and water service news.

Our seasons

In the South West of Western Australia, Noongar people have long recognised six seasons, guided by changes in weather, plants, animals, winds and water rather than by fixed dates. The [Noongar seasonal calendar](#) offers a helpful way to notice the natural rhythms around us and adjust our water use with the seasons.

For Muchea Water customers, the six seasons are a reminder that local conditions change throughout the year. Paying attention to these signs can help us make more thoughtful choices about water use in gardens, homes and businesses.

Winter - Makuru

Around June and July, the Noongar seasonal calendar recognises Makuru — the coldest and wettest part of the year.

Makuru brings west and south-westerly winds, colder days, rain, full waterways and, every now and then, snow on the Stirling and Porongurup Ranges.

Makuru is represented by the colour dark blue as it symbolises rain and cold weather.

For gardens, Makuru is a good time to let nature do the watering. Keep sprinklers switched off and enjoy the rain doing its bit.

As the season ends, the white flowers of the weeping peppermint (*Agonis flexuosa*) begin to bloom, as the blues start to make way for the white and cream flowers of Djilba.



First Spring - Djilba

August through to September is known as 'Djilba', the first spring.

'Djilba' is represented by the colour pink as it symbolises growth of wildflowers and plants.

Djilba is a transitional time of the year, a season of change. Djilba sees a mixture of wet days with an increasing number of clear, cold nights.

This is the start of our wildflower season, the flowering explosion that happens in the south-west. This starts with the yellow flowering plants, such as the Acacias, followed by cream flowers, and some vivid and striking blues.

As the season progresses and the temperatures continue to rise, the flower stalks of the balgas (grass trees) emerge in preparation for the coming Kambarang season. Koolbardi (magpies), djidi djidi (willy wagtails) and wattlebirds may be busy protecting their nests.

Hold off restarting irrigation until the weather is warmer and drier. When it is time to switch back on, run one station at a time for a full cycle so you can spot leaks, blocked heads, overspray and dry patches before summer arrives.

If you are planting, choose waterwise species suited to local soils and group them by similar water needs so each garden zone gets the right amount of water.

We have more information on Makuru and Djilba, and the other seasons that make up the Noongar calendar, [on our website](#).

Winter Sprinkler Switch-off

From **1 June to 31 August**, property owners in Perth, Mandurah and much of the South West are required to switch off garden sprinklers. The **Winter Sprinkler Switch-off** has been a permanent water-saving measure in WA since 2010.

Winter is the easiest time to save water outdoors. Cooler weather and lower evaporation mean most lawns and gardens need far less help from sprinklers — and your bill may thank you too.



Why switch off reticulation in winter?

Plants need much less water in winter because temperatures are cooler and evaporation is lower. Many lawns also slow down or go dormant, so switching off your reticulation is one of the simplest ways to save water without upsetting the garden.

Every drop saved in winter helps keep water available for the warmer, drier months ahead. — and may help keep your bill lower too.

For more on the [Winter Sprinkler Switch-off](#) and smart watering tips, visit the [Help & Advice](#) page on our website.

Investing in the Future

Plant expansion and upgrade

In earlier updates, we shared progress on upgrades at our water treatment plant. The work has increased our capacity and improved the treatment process so we can better support growing customer demand.

We're pleased to report the upgrades were completed in December 2025. Since then, water quality measures have improved, particularly for dissolved iron, which customers should notice over time.

Public Open Space

It was great to see the public open space officially opened in June 2026. We hope residents enjoy the grassed areas, paths and facilities for many years to come.



The Shire of Chittering is now responsible for maintaining the area, including irrigation, grass, plants and amenities. Water for the public open space is supplied from Muchea Water's treatment plant. In our drying climate, that water is precious, so please help us make every drop count. If you notice an irrigation issue or damage to facilities, please contact the Shire of Chittering as soon as possible.

If you see a major leak or issue with the water mains in the area — or anywhere across Wildflower Ridge — please contact Muchea Water immediately. Our emergency line operates 24 hours a day: **9551 1620**.

Wildflower Ridge development progress

The latest stage of Wildflower Ridge Estate — Stage 5Bi — is now ready for water connections. The mains water lines were transferred to Muchea Water in December 2025, so new lot owners in the south-east area towards Manijimat Parkway can now apply to connect.

Bought a property?

If you buy a property in Wildflower Ridge Estate, please send us your details at settlement or soon after. This helps us set up your account smoothly, whether you are buying a new lot or an established home.

Your settlement agent can provide our [Account Establishment Form](#), or you can access it from our website at any time.



Ready to Build?

When you are ready to build and need mains water supplied to your property, please complete the [Service Connection Application](#). We will then be in touch to confirm the next steps and timing.

For a standard connection, we aim to complete the work within 10 business days. Please let your builder know that only Muchea Water can make the final connection to the water system.

You can read more on applying for a connection, including a step-by-step guide, on the [Get Connected](#) page on our website.

For properties that already have a house built, our mains water will already be connected. Just let us know of your house purchase by filling out the [Account Establishment Form](#).

Water Bills – 2026/27

Your annual water use is measured from **1 July to 30 June**.

Each quarter, Muchea Water reads your meter and sends you a bill.

Your bill has two main parts: a water use charge based on how much water you use, and a supply charge for access to the service.

Water use is measured and billed in kilolitres (kL). One kilolitre is the equivalent of one thousand litres.



Water is a precious resource, so our charges are designed to encourage water-wise habits and reward lower household use over the year.

Residential water use is charged in tiers. In simple terms, water used in the lower tiers costs less, while higher use moves into higher-priced tiers.

The good news is that every 1 July, residential accounts reset to Tier 1 for the new billing year.

The aim is to encourage water-wise habits all year round — not just during the hot months.

For 2026/27 the following tiers and charges will apply to residential customers:

Tier	Annual Water Use (kL)	Price per kL in 2026/27
1	0 – 425	\$3.30
2	425 – 700	\$5.60
3	700 – 1,000	\$7.20
4	Over 1,000	\$9.70

Business customers are charged a flat rate for their water usage, which is \$9.70 per kL in 2026/27.

These rates and tiers will appear on your **first quarterly bill for the period ending 30 September 2026**. You can view the full pricing schedule on our website.

Selling your property?

Thinking of selling your Wildflower Ridge Estate property?

Already listed with an agent?

Getting ready for settlement?

Please let **your settlement agent** know that your water supply is provided by **Muchea Water**. This gives them enough time to contact us, finalise your water account and update the ownership records.

A quick tip: some agents assume all local properties are supplied by Water Corporation. Wildflower Ridge Estate is supplied by Muchea Water, so it is worth spelling this out early.

Sorting this out before settlement helps avoid surprises after you have moved out.

In short: asking your settlement agent to contact Muchea Water early can make settlement smoother.



Need More Information?

We're here to help. Visit our [Help & Advice](#) page for more on water use, pricing and general water service support.

If you have any questions, please don't hesitate to get in touch.

Kind regards,

Customer Support