

# TEMPORARY METERED HYDRANT USE REQUEST - BUSINESS



## Needing a temporary supply of mains water at a property?

*Mucnea Water supplies water to properties in our operating area through an established mains pipe network with individual property service connections that include a meter, backflow prevention and pressure reducing protection. In exceptional circumstances, we may consider establishing a temporary supply arrangement for a commercial property ahead of a permanent connection, with strict conditions and volume limits. Any approval will be subject to a separate written agreement.*

### Section A – New Service Details

Supply Location / Property Address:

What will the temporary water be used for? (eg dust control, road works, earth works, landscaping, other (please specify):

### Section B – Applicant Details

Company Name:

Company ABN:

Registration/Builder's Licence Number:

Billing Address:

Your Name & Position:

Your Email:

Your Phone Number:

### Section C – Building Details

Onsite contact number(s):  
*(You or your builder or supervisor must be onsite during any water take and must be contactable 24x7 for emergencies)*

Rep 1 Name:

Mobile:

Rep 2 Name:

Mobile:

Requested Water Supply Start Date:

Estimated Water Supply End Date:

Estimate Construction End Date (if different):

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<b>Section D – Estimated Temporary or Construction Water Demands</b>	
<i>(it is important we understand the likely demands as our water availability is limited)</i>	
Maximum daily volume of water required (kL/day): <i>(ie what is biggest day's water demand you are likely to require during the supply period)</i>	
Total estimated water demand over the whole <u>construction/supply</u> period (kL):	
Pressure (kPA) and Flow rate (L/min) requested:	

<b>Section E – Supporting Documents Required</b>	<i>Have you attached?</i>
Location map / Site plan (including details of access point, water services and/or pipe runs) (required)	<input type="checkbox"/>
Hydraulic report/assessment (if applicable)	<input type="checkbox"/>
Public and Products Liability insurance - certificate of currency (required) <i>(minimum cover \$10 million)</i>	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>
<i>Note: incomplete applications will delay our review and the scheduling of your connection.</i>	

<b>I / We have read and agree to the conditions on this form and Mucnea Water's Standard Terms and Conditions and confirm I am / we are authorised to sign this form.</b>	
Applicant's / Authorised Officer's Signature:	Date:
Applicant's / Authorised Officer's Name & Position:	

**Conditions:**

1. This is an application for the supply of water on a temporary basis, where a metered mains connection to the property is not yet available.
2. Mucnea Water has sole discretion to determine whether it can meet the volumes required and whether an approval for a temporary water supply will be provided to the Applicant.
3. If approved, the Applicant must install a flow meter to record all water usage at the agreed access point/supply location.
4. The Applicant will provide meter readings to Mucnea Water at weekly intervals, or as otherwise agreed, with an initial reading to be provided before connection to Mucnea Water's water network
5. Under no circumstance is the Applicant or any other party permitted or entitled to take water that is not metered and recorded.

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6. The Applicant will pay Muchea Water at the published rate per kilolitre of water used. Invoices will be rendered fortnightly or monthly (at Muchea Water's discretion) and payment will be due within 14 days of invoice.
7. The Applicant must at its own expense and to the satisfaction of Muchea Water, install backflow prevention compliant with the requirements of AS/NZS 3500:2003 – National Plumbing and Drainage Code, at the access point/supply location.
8. Hydrant use must only be conducted between the hours of 7.00am and 4.00pm, Monday to Saturday, unless other arrangements have been made in writing with Muchea Water.
9. Muchea Water makes no representation as to the quality of the water or its suitability for any particular use, including use as drinking water.
10. Muchea Water will make reasonable efforts to provide continuous water supply. However, the Applicant acknowledges that Muchea Water, at times, experiences high demand for its water and Muchea Water may not be able to supply the Applicant during periods of high demand or following outages at its plant. The Applicant should ensure it always has an alternative water supply. Given the need to maintain water supply to residents and emergency services, and ensure the integrity of the water network, it may be necessary to halt the Applicant's water take at any time, either on a temporary or permanent basis. In some cases, this may mean an immediate halt to any water takes, even ones that are underway.
11. Accordingly, Muchea Water must always have the direct contact details for the Applicant's on-site supervisor to ensure Muchea Water can make direct and immediate on-site contact in an emergency.
12. Any instruction from a Muchea Water officer with regard to the use or wastage of water, use of a hydrant or conditions of supply must be complied with immediately.
13. Muchea Water accepts no liability for any loss or damage which may be caused to the Applicant by any interruption to water supply or failure to supply water.
14. Detailed water supply terms will be provided as part of the written supply agreement, and those terms will override these conditions to the extent of any inconsistencies.
15. It is the Applicant's responsibility to ensure the meter and Muchea Water's pipe network, hydrants and other infrastructure are adequately protected from damage and the Applicant will be liable for the cost of repairing any damage.
16. The Applicant or any other party is not to make any changes to Muchea Water's infrastructure.
17. Muchea Water's Standard Terms & Conditions (available on Muchea Water's website) apply to this application and to the provision of the water service.

## Fees:

1. If this request for a temporary water supply is approved, the Applicant/s will be invoiced for the application and service connection. For details of current charges please refer to the latest '*Water Fees & Charges – Business*' and '*Building Services Fees & Charges*' forms available at: [www.mucheawater.com.au/forms/](http://www.mucheawater.com.au/forms/)
2. Payment in full of any fees and charges, and satisfaction of all conditions, is required prior to any connection or supply being authorised.

### Office Use Only

Customer Reference No: \_\_\_\_\_ Date Processed: \_\_\_\_\_ Confirmation: