

WATER FEES & CHARGES – BUSINESS 2026-27



Non-residential customers should expect to receive a water bill from us on a quarterly basis (unless otherwise specified).

Your business water bills are generally made up of fixed and variable charges:

- Service charges – are annual charges that will be divided evenly across each of your bills for the year, based on the number and size of your service connection, for establishing and operating the water system.
- Water usage charges – are calculated and billed quarterly, based on the amount of water you use.

Service charges	
Service size	Annual charge
• 20mm (<i>for residential supply only</i>)	n/a
• 40mm (<i>existing connections only</i>)	\$1,296
• 50mm (<i>standard commercial supply</i>)	\$2,026
• Other sizes (<i>subject to hydraulic assessment</i>)	Quote

Water use charges	
Water volume	Price per kilolitre (kL)
Metered consumption	\$9.70

Standpipe / hydrant usage (<i>strictly by agreement, for pre-approved use only</i>)	
Application fee	\$190
Water use charge – water volume	Price per kilolitre (kL)
Metered consumption	\$9.70
Service charge	Monthly charge
Monthly access and service charge	\$170

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Other fees and charges	
Connection charges (including water meter) for new water supply connections	Refer to Building Services Fees & Charges
Standard water meter test	\$125
Interim/additional meter read	\$68
Meter repairs	Quote
Call out fees	Quote
Disconnection	\$800
Late payment fee	\$15
Overdue Accounts	1% per month
Credit card fee	Provided at time of payment

Prices are updated each financial year (which begins on 1 July and ends on 30 June).

**NO CONNECTION TO THE WATER SUPPLY CAN BE MADE WITHOUT MUCHEA WATER'S
APPROVAL. PENALTY FINE OF \$10,000 APPLIES.**

*If you are having trouble paying your bill, please refer to our Financial Hardship Policy, or contact us
to discuss payment options.*