

SERVICE CONNECTION APPLICATION - RESIDENTIAL



Ready to Build? Needing mains water supplied to your property?

Then please complete this form and email (or post) it to us. We can then start organising your water connection. Once we receive this completed form, we will contact you to confirm arrangements.

For a standard connection we will endeavour to complete work within ten (10) business days (or an agreed date) of fees and charges being paid in full and all conditions being met.

Section A – New Service Details

Property Address:

Standard service size to be supplied by Muchea Water (unless otherwise advised):

20mm / Residential

Section B – Applicant Details

Are you the: Owner Builder Other (describe):

Your Name:

Your Current/Billing Address:

Your Email:

Your Phone:

Preserved Supply Register

Does anyone residing at the Property require a water supply to operate a dialysis machine or other life support equipment, or require water for a special need of another kind?

If yes, please tick this box, and we will contact you regarding recording relevant details on our Preserved Supply Register:

Yes

(More information on the Preserved Supply Register is available on our website.)

Section C – Agreement

I / We have read and agree to the conditions on this form and Muchea Water's Customer Contract and Standard Terms and Conditions.

First Applicant's Signature:

Date:

Second Applicant's Signature:

Date:

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Conditions:

1. Under no circumstance is water to be taken from the water system until Muchea Water has installed a water meter at the appropriate connection point.
2. Only Muchea Water is authorised or permitted to make connections to the water system.
3. Meters will be positioned by Muchea Water above the normal ground surface unless Muchea Water deems otherwise.
4. Standard service connection will only be provided within 0.5 metres of the side boundary. The property owner or builder must ensure the side boundary survey pegs are in the correct position and visible before the application is made. Muchea Water may also require a site plan of the property.
5. Muchea Water will determine and install the size and class of meter applicable for the service (typically 20mm).
6. If services are not able to be installed under normal working conditions extra charges may be applicable. A quote will be provided prior to proceeding with work.
7. It is the Builder's responsibility to ensure the meter is adequately protected from damage and the Builder will be liable for the cost of repairing any damage or replacing the meter if stolen during construction.
8. The Builder is not to remove the standpipe before final plumbing connection is made to the water meter.
9. Muchea Water's Standard Terms & Conditions (available on Muchea Water's website) apply to this application and to the provision of the water service.

Fees:

1. Once this application is received, the Applicant/s will be invoiced for the service connection. For details of current connection fees please refer to the 'Building Services Fees & Charges' form available at: www.mucheawater.com.au/forms/
2. Payment is required prior to work commencing. For a standard connection we will endeavour to complete work within ten (10) business days (or an agreed date) of fees and charges being paid in full and all conditions being met.

Under NO circumstance is water to be taken from the water system until Muchea Water has first installed a meter and safely made the appropriate connection to the water system. Property owners are to ensure that their builder complies with these conditions.

Significant penalties apply to any unauthorised connection and offenders will be prosecuted.