

## Leak Allowance Application Form

(All fields must be completed)

### **PART A – OWNER TO COMPLETE**

Customer no. \_\_\_\_\_ Meter no. \_\_\_\_\_

#### **Details of property where the leak event occurred:**

Address: \_\_\_\_\_

Owner: \_\_\_\_\_ Tel: \_\_\_\_\_

Date of repair: \_\_\_\_ / \_\_\_\_ /20\_\_\_\_

**Brief description of leak event:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(eg. Where did the leak occur, where on the property was the leak, what was the cause?)

**Was the leak or burst pipe obvious and visible?**  Yes  No

**Where was the leak located?** (please tick one)

Internal plumbing – mains supply

Garden irrigation reticulation system connected to internal plumbing

#### **Leak Allowance policy**

I confirm that I have read Muchea Water's Leak Allowance policy and am aware of the eligibility criteria for a leak allowance.

Owner's signature: \_\_\_\_\_ Date: \_\_\_\_\_

**PART B – PLUMBER TO COMPLETE**

**Existing plumbing description**

Prior to repair was the plumbing/irrigation considered sub-standard or in a state of disrepair, illegal or unsuitable?  Yes  No

I confirm the internal plumbing complies with Plumbers Licensing and Plumbing Standards Regulations 2000 and AS/NZS 3500:2003  Yes  No

*OR, for irrigation system repairs:*

I confirm that the garden irrigation reticulation system complies with irrigation industry standards including, at a minimum a Watermark certified manual isolation valve, a backflow prevention valve complying with AS/NZS 3500.1:2003, and master control solenoid.  Yes  No

**Brief description of repair works:** \_\_\_\_\_

\_\_\_\_\_

*(eg. What repairs were undertaken and what was the cause of the leak event?)*

**Photo of leak supplied?**  Yes  No

**Photo of repairs supplied?**  Yes  No

**Photographic evidence must be supplied.**

**Statutory declaration**

I certify that I completed the plumbing work at the listed address and that it has been completed in compliance with the Water Services Licensing (Plumbers Licensing and Plumbing Standards) Regulations 2000 and AS/NZS 3500:2003. I understand that the repairs may be subject to verification.

Licensed plumbers name: \_\_\_\_\_

Company name: \_\_\_\_\_ Mobile no. \_\_\_\_\_

Plumbing contractor licence no. \_\_\_\_\_

Compliance certificate no. \_\_\_\_\_

Plumber's signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Plumbers must hold a valid plumbing contractor's licence and be registered with the Western Australian Plumbers Licensing Board. For more information contact the Board or visit their website at [www.plumbers.wa.gov.au](http://www.plumbers.wa.gov.au)*

\_\_\_\_\_

Please provide the completed LEAK ALLOWANCE APPLICATION together with a copy of the Licensed Plumber's invoice within 7 days of the repair to the listed address. If you engage the services of a Licensed Plumber to check or make repairs to your internal service, Mucnea Water will NOT reimburse you for their cost.

Please include the property address and/or account number in the subject heading of all emails. Electronic photos can be sent to [admin@mucneawater.com.au](mailto:admin@mucneawater.com.au)